

CHECK LIST BEFORE YOU GO

Travel Documents

For air travel within Canada, All Air Carriers are required by federal government regulations to check identification at the departure gate for all passengers who appear to be 18 years of age or older. The name on the identification must match the name used on the Itinerary/receipt. The passenger must present: **one(1)** piece of government-issued ID with photo or **two(2)** pieces of government-issued ID without photo.

For air travel between Canada and the United States, all passengers including Canadian and U.S. citizens, are required to present a valid passport or other valid travel document. In addition, passengers must present this Itinerary/receipt to immigration authorities upon request. For air travel to a foreign country, passengers must ensure that they have all necessary travel documents such as a passport or visa, as directed by embassies and consulates.

Flight Confirmation

Although reconfirmation of flights is not required, we strongly recommend that you check online at airline website on the day prior to departure.

Schedule Change

If a schedule change occurs more than 48 hours prior to departure, the main contact will be notified by email. If a schedule change occurs within 48 hours of departure, the main contact will be notified by phone.

Travel Insurance

Protect your travel investment and also protect yourself against the high cost of medical expenses while out of province. Purchase travel insurance offered by **CanadianFares** Inc., underwritten by **MANULIFE Travel Insurance Company** by calling 1-844-366-3273. Enjoy your trip knowing you are properly protected. Travel insurance purchased is solely and directly offered, provided and underwritten by MANULIFE Travel Insurance Company. **CanadianFares** Inc., expressly disclaims any responsibility in regard to any travel insurance purchased by the customer from **MANULIFE Insurance**.

Normal check-in and boarding gate deadlines

- ✓ **Please obtain your boarding pass and check in any baggage by the check-in cut-off time shown below.** We recommend allowing plenty of time at the airport for check-in, especially if you have baggage and for security checks.
- ✓ **You must also be available for boarding at the boarding gate by the cut-off time shown below.** Failure to meet the boarding gate cut-off time may result in the loss of your assigned seat, the cancellation of your reservation, and your ineligibility for denied boarding compensation.